Student Library Advisory Committee (SLAC)- May 3, 2019

Attendees – 10 students

Columbia University Library Staff: Jade Davis, Candice Kail, Amber King, Ed Madrid, Jeremiah Mecurio, Barbara Rockenbach, Mona Elayyan

Students: Molly Boord (General Studies), Alex Cuadrado (Italian), Noemy Santos (Social Work), Veronica Belifi

For committee membership and previous meeting notes, please see our Student Library Advisory Committee site.

Notes

Web Exercise

Allison Morrow, Associate Director, Communications and Candice Kail, Head of Web Services introduced the Columbia University Libraries web redesign process and alignment with look and feel of the new Columbia siteand administrative sites. The students were an image of the design mock up of one of the pages and asked to circle anything their eye is drawn to on the page.

Where eye went first

Picture of Butler

Contact info and looked for email

About Columbia University Libraries

Libraries links

Felt there should be a link to hours on this page

Bar at the to could be a little bigger

Borrow, Request, Renew

Confusing if Borrow Direct is request or borrow from other libraries

Better than what is there right now

Putting Borrow Direct and ILL in parens after each category – good name recognition and brands

Need to mention need for special collections account for RBML and Burke

Request and borrow distinctions are hard to parse

Request items to be mailed

Request via email in PDF format

Focus on what is doing the moving across the institutions

Borrow and access is a hard distinction

Request a room reservation

Eliminate borrow from other libraries – and expand request categories

Access seems to relate to permissions for students

Room reservations in under services currently

Directory is somewhat abstract

Need to have room reservation elsewhere

Concept of request needs to be significantly expanded

Confused by scan and deliver – explanatory text

I Want To

Intentional duplication

Not sure about Find Libraries Open Now – hours better for when people are wondering when libraries close

Would Google Butler room reservation

- What is missing from Borrowing from Columbia's collections

Start with CLIO always

Need to reference reserves have a shorter loan period – some books have been put on reserve by professors and have shorter loan periods

Loans periods and privileges paragraph needs some editing, particularly around locations

Do we need a description of recalling/hold? Happens in CLIO but do we need it elsewhere?