

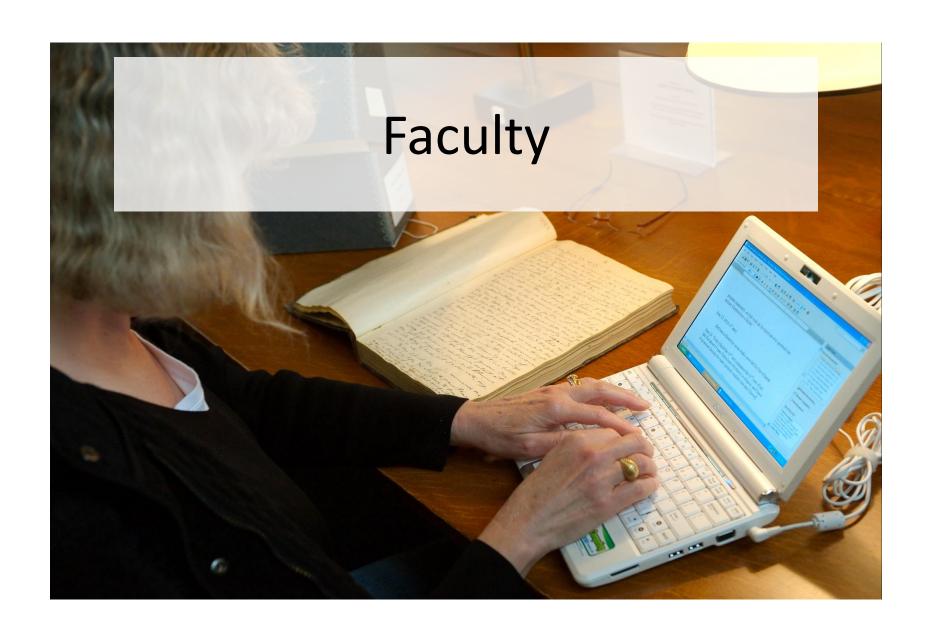
CUL Assessment Forum July 7, 2011 Anthony Elia, Public Services Librarian

#### Motivation

- Annual survey
- Inform planning
- Evaluate service quality and collections
- Track service improvements over time

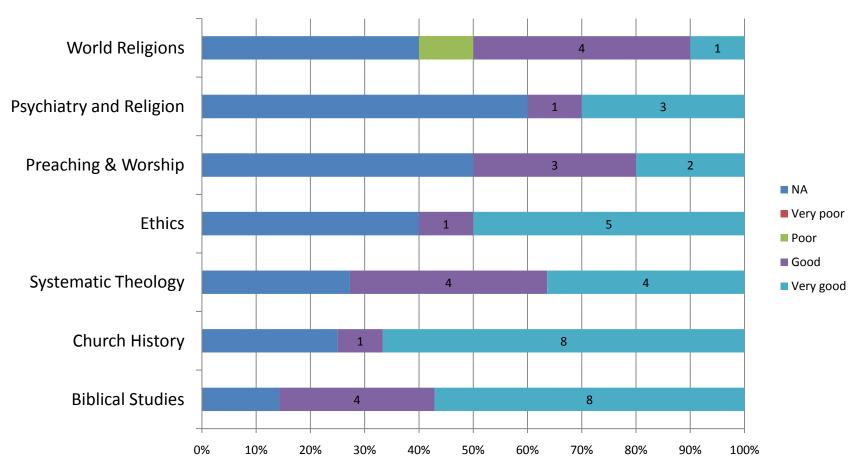
## Population

- UTS faculty, n = 12
- UTS students, n = 64
- CU Religion department faculty, n = 5
- CU Religion department students, n = 5



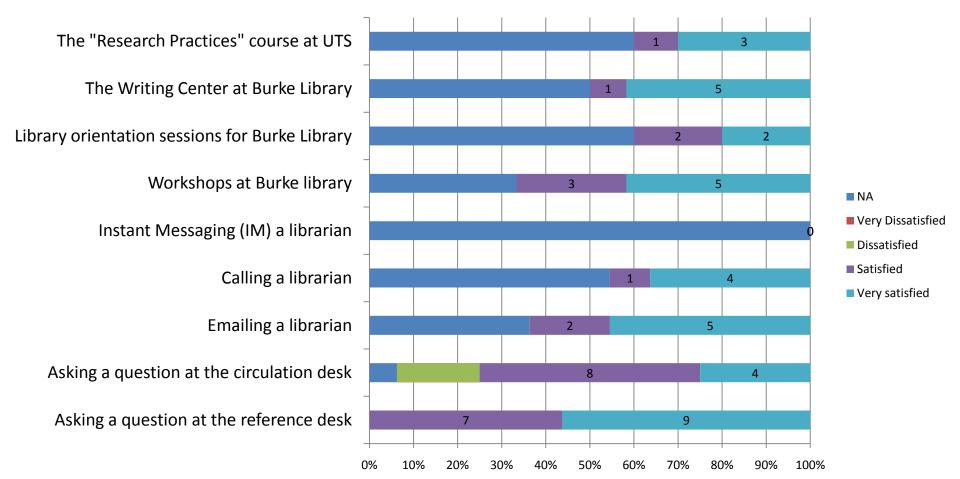
## Findings: Collections

The Burke Library Faculty Survey 2011
Please rate the overall quality of the Burke Library collections in each subject area.



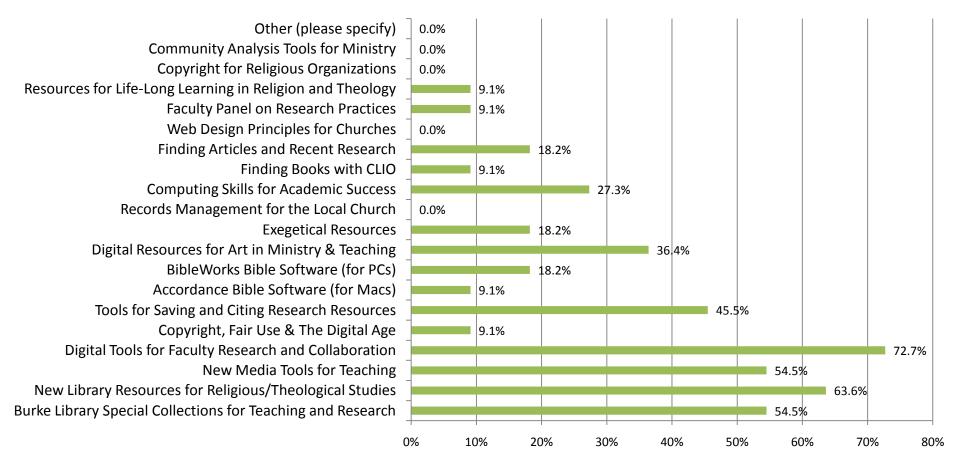
# Findings: Services

The Burke Library Faculty Survey 2011
Please rate your satisfaction with the following library services at the Burke
Library:



## Findings: Instruction

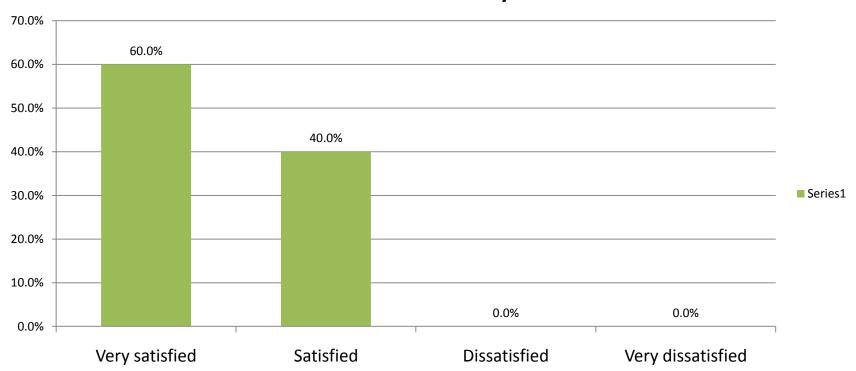
The Burke Library Faculty Survey 2011
Which of the following would you like to learn more about? (Please choose all that apply.)



## Findings: Overall Satisfaction

The Burke Library Faculty Survey 2011

Please rate your overall satisfaction with services and collections at the Burke Library.

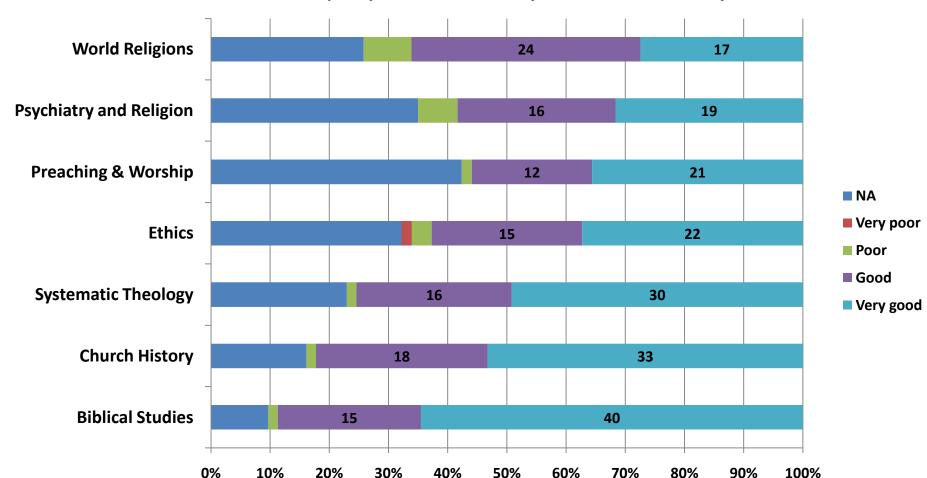




## Findings: Collections

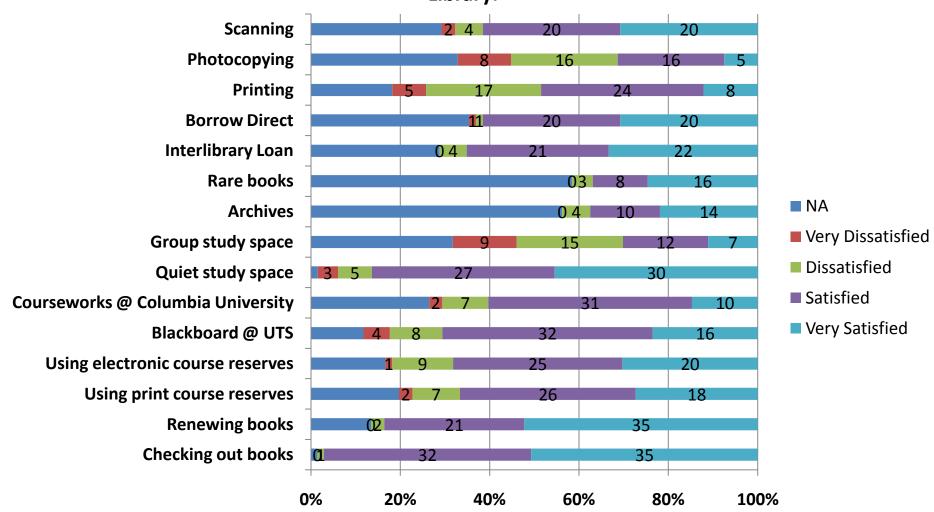
The Burke Library Survey 2011

Please rate the overall quality of the Burke Library collections in each subject area.

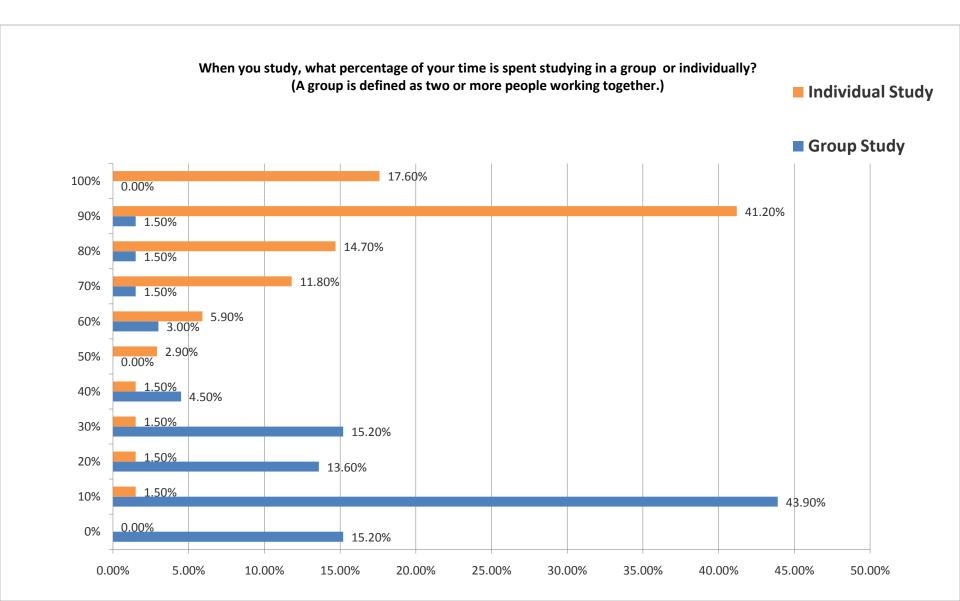


### Findings: Services

Please rate your general satisfaction with the following services at the Burke Library:

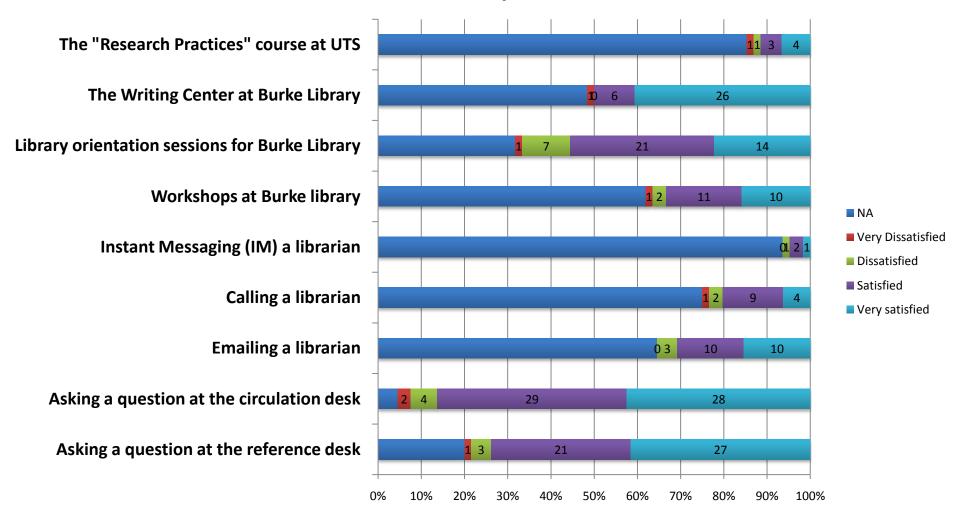


## Findings: Group Study

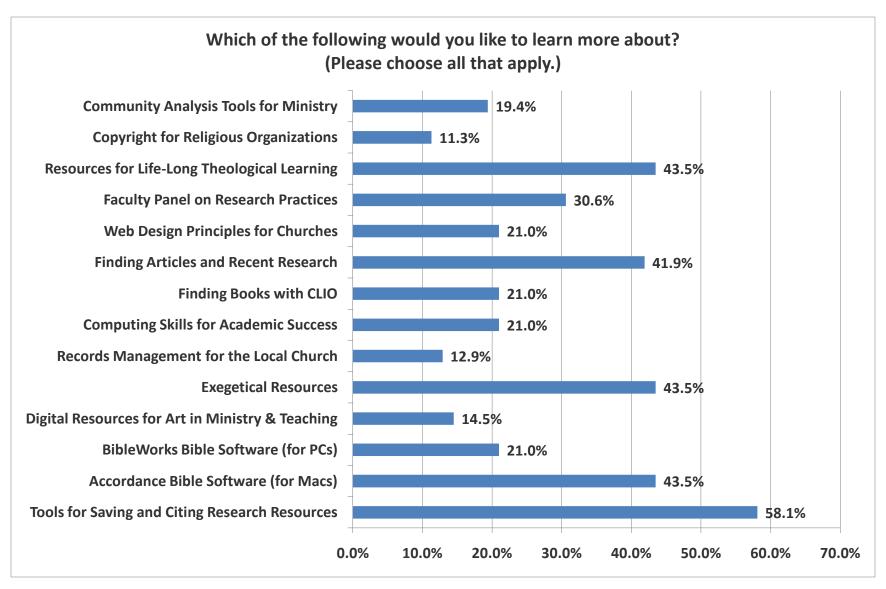


## Findings: Satisfaction

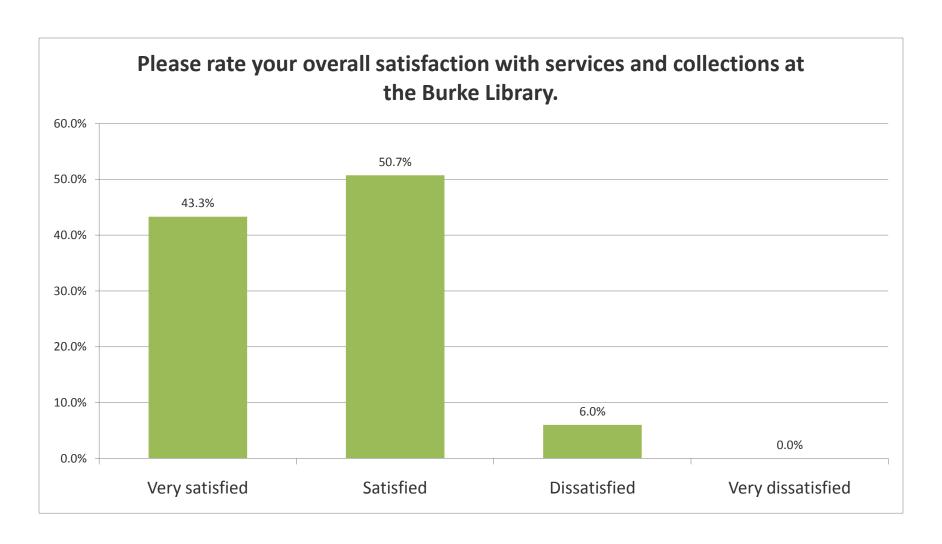
Please rate your satisfaction with the following library services at the Burke Library:



## Findings: Instruction



## Findings: Overall Satisfaction



#### Action

- What are you planning on, or hoping to do, based on these results?
- What did you learn?
- What was surprising?
- What was confirming?

### Thank You!

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