

Business School IT Resources

Printers/Kiosks/Scanners/Bloombergs

Express Web Kiosks:	Uris – 33 Warren – 15
Black Ink (Wireless / Kiosk) Printers:	Uris – 18 Warren – 7
Black Ink Printing Limits: (PCounter Alerts)	40 pages per Job 1500 pages Lifetime
Color Printers:	Uris – 1 Warren – 1
Color Printing Limits:	25 pages per Job 250 pages Lifetime
Local Printers (black ink): (USB/Parallel)	Uris – 3 Warren – 1
Document Scanning: (Use in lieu of photocopy / faxing machines)	Uris – 3 Warren – 2
Bloomberg Professional Terminals	Uris – 8 Warren – 2

Support Services

Technical Support*	All IT services you need for School (e.g., your laptop**, GSB applications)
Walk-in Support	74hrs of weekly availability
Drop-off Support	Encouraged (same day pickup)
Phone Support	Limited to triaging and simple issues
Email Support	Response in under 24hrs
<p>*We recommend that you have a valid warranty from your laptop's manufacturer, as we can only resolve software issues</p> <p>**If a resolution is estimated to take longer than 10-20mins, we will ask you to drop your computer off, or schedule an appointment with us</p>	

CUIT:

[NINJA Printers](#) in Watson Library (have a 20 pp per week limit)